20/20TEK

UNIFIED COMMUNICATIONS CAPABILITIES

Does your company spend excessive funds and resources on managing a dated communication system? Do you have multiple disjointed communication platforms? If so, call us and we'll conduct an assessment to help you build a business case, lead you through the vendor selection process, and manage the migration from your old platform to the cloud.

By consolidating disparate unified communications (UC) applications with a cloud-based service organizations can offer their employees a better user experience, more features and more efficient communications while reducing costs and relieving some of the IT staff's burden. With 20/20 Teknology's elite engineers and proven process we will:

- Perform an assessment to establish a business case to move to the cloud
- Provide implementation and provisioning services, ensuring the migration to the new solution is planned and flawlessly executed
- Provide managed services ensuring quick resolution for moves, adds, changes and call flow management

HARDWARE PARTNERSHIPS

Poly Yealink Cisco Logitech Cyviz Microsoft

UNIFIED COMMUNICATIONS ASSESSMENT

It's no secret that many companies are at the mercy of disjointed and expensive communications solutions. What may be less evident is determining if yours is one of them. That's where we can help. 20/20 Teknology will provide effective, transparent and vendor-agnostic assessments of your current state of unified communications, collaboration platforms and network infrastructure. This analysis will provide insights into current and future return on investment and how it figures into your strategic plans. The assessment includes but isn't limited to:

- Gaining an understanding of current network infrastructure state
- Defining use cases and end-user personas
- Defining requirements
- Identifying potential vendors for solutions
- Scheduling and coordinating vendor demos
- Assisting in RFP technical requirements and scoring
- Overall adoption plan

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ELITE SOLUTIONS ENGINEERS

IMPLEMENTATION Our team provides Project Management, Unified Communication Analysts, Trainers and Network Architects to assist in the migration from your existing platform to your future solution. Our top notch offerings include:

- Lead and track project milestones, documentation status, DID analysis, and coordination of resources.
- Conduct custom design workshops, provide recommendations on call flow improvement, create call flow design documentation, and provision end users and general system settings.
- Access, document and test network readiness.
- Custom training options: remote webinars, on-site classroom and one-on-one training and train-the-trainer courses.

OUR PARTNERS: FUZE RINGCENTRAL 8X8 NICE INCONTACT FIVE9 PEXIP CISCO ZOOM MICROSOFT

VIDEO ROOM SOLUTION

20/20 Teknology will assess your current video room infrastructure & requirements and propose a state-of-the-art design based off of the latest technology. Our team will manage the project from inception to completion to include:

- Video room infrastructure assessment and design
- Coordination of product ordering, delivery and installation
- Coordination and confirmation of facility access
- Custom training materials and classes

MANAGED SERVICES

The 20/20 Teknology Network Operations Center was designed to combine automation, security and scalability using modern methods of observations for customized customer solutions. 20/20 Teknology NOC provides managed services for many of our partners. Our NOC is 24/7 Tier 1 and Tier 2 support providing moves, adds, changes and troubleshooting. Our clients appreciate the peace of mind, improved customer service and team extension via the 20/20 Teknology NOC.

For more information, visit 2020teknology.com, email sales@2020teknology.com, or call us at 703.957.1955.